


QUALITY POLICY

Rev.03. July 2017

ITRAM hygiene S. L focuses its activity in the field of hygiene in the food and agro-alimentary industry, marketing a wide range of chemical specialties, detergents, disinfectants and jointly offering technical advisory services and specialized consultancy in the field of food hygiene. Itram also has modern chemical storage facilities, as well as its own laboratory.

- ITRAM Hygiene brings to its clients: experience, knowledge, method and results, currently committing and in the future to meet the following requirements within the organization:
- Develop a strategy to monitor the quality of the service offered by ensuring the satisfaction of each of our customers and stakeholders, as they are considered a key part of the organization.
- Comply with the requirements established in the current legislation.
- Offer our clients a global offer in products and services, with a personalized and flexible service, adapting our offer to the specific needs of our clients and contributing to a better food security.
- Implement a system of continuous improvement with measurable objectives consistent with our quality policy, to increase the efficiency of the quality management system implanted.
- To promote and create strategic alliances with professionals with knowledge in food hygiene to offer a better customer service.
- To bet on innovation as a strategy of differentiation.

MADE

Manager
Date: 21-06-2011

REVISED

Quality Manager
Date: 21-07-2017

APPROVED

Manager
Date: 21-01-2017